



Disputes and Appeals Policy

Introduction

This Policy sets out the guidelines for all levels of Kiama Downs Surf Life Saving Club Inc (hereinafter referred to as “the Club”) in relation to the safe conduct of our members. It shall be read in conjunction with the Constitution of the Club, all relevant SLSNSW and SLSA policies relating to Disputes and Appeals and Code of Conduct.

Purpose

To ensure that all members have an avenue to report incidents of a members behaviour which contravenes the Club’s Code of Conduct, that a fair investigation will occur and that any appeals can be made.

Responsibility

Member Protection Information Office (MPIO), Welfare Officer (WO), members of the Executive and all members of Kiama Downs Surf Club.

The Member Protection Information Officer and Welfare Officer are the people that ensure the policy is adhered to and any matters arising are to be dealt with in a confidential manner.

Procedure

Members of the Club should always act according to the Code of Conduct set out by Kiama Downs Surf Club and Surf Life Saving. These can be found in SLSA policy 6.05 Member Protection.

Disputes

If a member feels that there has been a breach of the Club’s Code of Conduct, then they should contact the Club’s MPIO or WO. The officer will provide available options regarding the members concerns and how they can/could be addressed. The MPIO and the WO will follow the procedures as per the Member Protection Policy of SLSA. All discussions with the MPIO and WO will remain confidential.

Appeals

Under SLSA Policy 6.05 Member Protection, a member may appeal any decision or outcome of a dispute. The procedure set out in SLSA Policy 6.05, will be followed in all matters.

Conclusion

The above policy will assist in ensuring that all disputes are dealt with fairly.

References and Further Reading

Kiama Downs Surf Life Saving Club Inc Code of Conduct

Surf Life Saving NSW Member protection and other Policies are available at Surf NSW website, in the members section.

www.surflifesaving.com.au

All club policies are available on the Kiama Downs Surf Club website.